



Utility Bill Payment Methods

Pay your water/gas bill online

Online payments are available. When making payments online please use Google Chrome or Firefox. Customers utilizing this option will need their account number and last payment amount to register their account. If you are a new customer the amount you will enter is 0. Once transactions are completed it will show as paid in our system. It is the responsibility of the customer to confirm payment was received. There is a fee of \$4.50 for the City of Waller and a fee of \$1.50 for Tyler Technologies added to credit and debit card payments made. The website is www.wallertexas.com.

Pay by bank draft

Bank draft forms are available at Waller City Hall. It is the customer's responsibility to set up and to keep banking information current. Once bank draft is set up, the City will draft the account on the 15th of each month.

Pay by credit card draft online

Credit card drafts are available through our online payment system. When setting up your payment online please use Google Chrome or Firefox. There is a fee of \$4.50 for the City of Waller and a fee \$1.50 fee for Tyler Technologies added to credit and debit card payments made. This service is the customer's responsibility to set up and to keep banking information current. The website is www.wallertexas.com.

Pay electronically through a bill payment service

Online Bill Pay with your banking center is accepted. Banking centers send us a check in the mail. Once we receive the payment, it is posted to the account.

Pay by mail

Utility payments by mail should be sent to 1218 Farr Street Waller, TX 77484.

Pay in person

Payments made in person at City Hall at 1218 Farr Street between the hours of 8AM to 5PM. Accepted forms of payments are cash, check, money order, Visa, MasterCard, American Express debit and credit cards. There is a \$4.50 fee added to all credit and debit card payments made.

Pay by drop box

The drop box is located off Farr Street, on the side of the building facing the Waller Police Department. Only Check or Money Order is accepted. NO CASH.

Pay by phone

Utilize payments by phone by calling 866-274-7678 or by our automated system at 936-372-3880.